

Privacy Policy

Last updated: December 11, 2025

1. Introduction

This Privacy Policy describes how **Le Livre Ouvert P.C./Le livre ouvert numerique** (“we”, “us”, “our”) handles information when you use our mobile application (the “App”). The App provides access to custom French-learning ebooks, exercises, and features that allow you to create notes, annotations, and personalized versions of ebooks.

By using the App, you agree to this Privacy Policy.

****2. Information We Collect**

2.1 Personal Information Received Through Third-Party Authentication**

The App does not create or manage user accounts directly. Authentication is performed exclusively by **lelivreouvert.gr**, our external identity provider.

When you log in, **lelivreouvert.gr** shares with us only the information required to operate the App:

- User ID
- First name
- Last name
- Email address

We do **not** receive your password or any other sensitive information. Your personal data is managed by **lelivreouvert.gr** according to their own privacy policy.

We use the above information solely to identify your account, sync your content across devices, and provide support.

2.2 User-Generated Content

When using the App, you may create:

- Annotations
- Answers to exercises
- Personalized “versions” of ebooks

This content is associated with your account so it can be synchronized across your devices. You control what you create, and we do not use this content for analytics, profiling, or advertising.

2.3 Service Content (Non-Personal Data)

The App receives educational content and related metadata from our service provider, such as:

- Ebook details (title, description, cover, etc.)
- Availability information and **expiration dates**
- Other non-personal information required to display and manage the content you have access to

This data **is not personal data**, does not identify you, and is used only to operate the App normally.

2.4 Technical Data (Non-Personal)

To maintain app functionality, we may collect:

- Device type and operating system version
- App version
- Crash logs and diagnostic data

This information is anonymized and used only to improve stability and performance.

3. How We Use Your Information

We use information only to:

- Authenticate your account
- Provide access to ebooks and exercises
- Sync your notes, annotations, answers, and versions across devices
- Ensure secure operation of the App
- Provide customer support

We do **not** use personal data for advertising, tracking, or profiling.

We do **not** sell or share personal information with third parties except service providers strictly necessary to operate the App.

4. Children's Privacy

The App may be used by children under adult or school supervision.

We do not knowingly collect more data than required for login and educational use.

If you believe a child has provided personal information without appropriate consent, contact us and we will delete it promptly.

5. Data Storage & Security

We use industry-standard security measures, including encryption, to protect your data from unauthorized access, loss, or misuse.

Access to your data is limited to authorized personnel who need it to operate the service.

6. Data Sharing

We do not share your personal information except with:

- **Service providers** who assist in hosting, syncing, or technical operations
- **Legal authorities** when required by law

We never sell or rent personal data.

7. Data Retention

We retain your personal data for as long as your account is active.

If you request deletion of your account, all personal data and user-generated content will be permanently deleted.

Backup copies may remain temporarily as part of standard secure backup procedures.

8. Your Rights

Depending on your jurisdiction, you may have the right to:

- Access your personal data
- Correct or update your information
- Request deletion
- Obtain a copy of your data (portability)
- Withdraw consent where applicable

You can exercise these rights by contacting us at **{{Contact Email}}**.

9. International Data Transfers

Your information may be processed on servers located in countries other than your own. We ensure that such transfers comply with applicable data protection laws.

10. Changes to This Policy

We may update this Privacy Policy periodically. Any changes will be posted here, and your continued use of the App confirms acceptance of the revised policy.

11. Contact Us

If you have questions about this Privacy Policy or your data, please contact:

Le Livre Ouvert P.C.
Email: info@lelivreouvert.gr